



MH MASTER HEAT

About Us

At Master Heat Facility Management L.L.C., we specialize in providing end-to-end facility management services that transform spaces into functional and aesthetically refined environments. With expertise in villa renovations and essential services such as elevator maintenance, lighting solutions, aluminum works, sanitary installations, and fit-outs, we bring every client's vision to life with precision and care.

With a proven track record, we pride ourselves on delivering unparalleled service quality to residential and commercial clients. Every project reflects our dedication to excellence, ensuring client satisfaction and long-term value.



3200+

Employees



127+

Building



43000+

Units



We ensure the efficiency of service, quality of service and at the sametime focus on both our clients and staff needs.



Prepare proposed drawing including approval from authorities such as DEWA , Municipality etc

Our Services



**DRONE FACADE
CLEANING**



FACADE CLEANING



**PROJECT
CONSTRUCTION**



FITOUT WORKS



CAR WASH



**CAR PARKING
CLEANING**



**SWIMMING POOL
SERVICES**



VALET PARKING



BELL BOY



MAINTENANCE

Electrical Services / Mechanical Services
Plumbing Services



WASTE COLLECTION



CIVIL WORKS



LIGHTING WORK



SANITARY WORK



ALUMINIUM WORK



**ELEVATOR
MAINTENANCE**



**VILLA
CONSTRUCTION**



**VILLA
REFURBISHMENT**



LANDSCAPE SERVICES



NURSERY



SECURITY SERVICES



**CLEANING
SERVICES**



MAN POWER



**CCTV/ GATE
BARRIER**

Services



Drone Façade Cleaning

Innovative, eco-friendly, and cost-effective facade cleaning powered by advanced drone technology, minimizing risk and maximizing efficiency.

What We Offer

- High-rise facade cleaning with zero manual risk.
- Water-smart, chemical-free methods.
- Access to complex and hard-to-reach areas.
- Rapid cleaning with minimal disruption.
- Safe and sustainable maintenance solution.

Façade Cleaning

Safe, eco-friendly solutions for high-rise and complex structures, delivered by an **IRATA-certified team** and **ISO-accredited processes**.

What We Offer

- High-rise facade and window cleaning.
- Rope access maintenance and inspections.
- Cladding and signage cleaning.
- Glass restoration and sealing.
- Signage installation and repairs.



Services



Project Construction

Safe, efficient, and high-quality project execution backed by industry expertise, advanced technology, and strict safety compliance.

What We Offer

- Project management & supervision.
- Civil and structural works execution.
- MEP installation and commissioning.
- Renovation and refurbishment solutions.
- Quality assurance and HSE compliance.

FitOut Works

Transforming spaces with bespoke fit-out solutions, blending innovative design, skilled craftsmanship, and seamless project management for residential, commercial, and luxury spaces.

What We Offer

- Space planning and interior design consultation.
- Custom furniture and cabinetry installation.
- Office and retail fit-outs..
- High-end residential renovations.
- Decorative finishes and luxury detailing.



Services



Car Wash Services

Expert cleaning services that improve the safety, functionality, and appearance of parking facilities for residential, commercial, and industrial spaces.

What We Offer

- Daily/periodic sweeping & pressure washing
- Line marking, cleaning & repainting.
- Graffiti & stain removal
- Pothole patching & crack sealing
- Parking equipment cleaning & maintenance

Car Park Cleaning

Advanced cleaning services that enhance the safety, function, and appearance of parking facilities for residential, commercial, and industrial spaces.

What We Offer

- Daily and periodic car park sweeping & pressure washing.
- Line marking cleaning, repainting, and surface restoration.
- Graffiti and stain removal services.
- Pothole patching and crack sealing.
- Equipment cleaning & maintenance for parking systems.



Services



Swimming Pool

Comprehensive care for pristine, safe, and fully operational pools, tailored for residential, commercial, and hospitality needs.

What We Offer

- Routine pool cleaning and water quality testing.
- Pump room maintenance and repairs.
- Equipment installation and upgrades.
- Pool resurfacing and waterproofing.
- Leak detection and repairs.

Valet Services

Enhance guest experiences with Master Heat's professional valet parking solutions, designed for smooth and secure vehicle management in residential, commercial, and hospitality settings.

What We Offer

- Valet parking for hotels, events, residences.
- Traffic flow management
- Secure vehicle storage
- Staff customer service training
- Leak detection & repair



Services



Bellboy Services

Enhance guest experience with Master Heat's valet services for smooth, secure vehicle management in all settings.

What We Offer

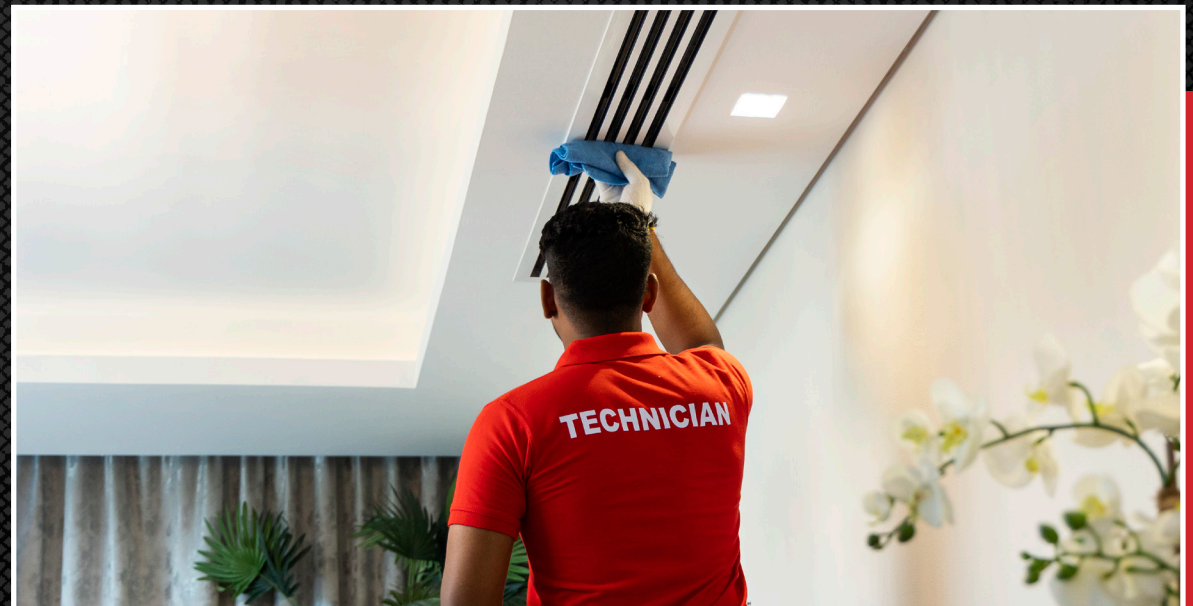
- Luggage handling and delivery.
- Concierge support for guest inquiries.
- Assistance with transportation arrangements.
- Coordination of in-room service requests.
- On-demand staffing for events and peak periods.

Maintenance Work

Ensure your property systems remain efficient and operational with Master Heat's comprehensive maintenance solutions for residential, commercial, and industrial facilities.

What We Offer

- Electrical and mechanical system maintenance.
- Plumbing repairs and routine upkeep.
- HVAC servicing and performance checks.
- Emergency response for critical repairs.
- Preventative maintenance programs.



Services



Waste Collection

Waste collectors ensure timely waste and recycling pickup, safe handling, and good service to keep communities clean and sustainable.

What We Offer

- **Public Health and Hygiene**
- **Environmental Conservation**
- **Recycling Promotion**
- **Aesthetic and Quality of Life**
- **Legal Compliance**

Civil Work

Master Heat offers comprehensive civil works services, delivering durable and precise solutions tailored to residential, commercial, and industrial needs.

What We Offer

- **Structural repairs and reinforcement.**
- **Concrete works, including foundations and columns.**
- **Masonry and plastering services.**
- **Waterproofing and damp proofing solutions.**
- **Flooring installation and repair (tiles, epoxy, etc.).**



Services



Bellboy Services

Brighten your spaces with innovative lighting solutions by Master Heat. From installation to maintenance, we provide energy-efficient and aesthetically pleasing options tailored to your needs.



CREE  **LIGHTING**

Sanitary Works

Master Heat delivers reliable sanitary solutions for homes, businesses, and industrial spaces, ensuring comfort, hygiene, and functionality in every project.

RAK
CERAMICS

Jaquar
GROUP



Services



Aluminium Work

Master Heat delivers modern and durable aluminum solutions, blending functionality and aesthetics for residential, commercial, and industrial applications.

SCHÜCO

Alumil
Building excellence every day

Elevator Maintenance

Ensure the safety and reliability of your elevator systems with Master Heat's comprehensive maintenance services. From routine checks to modernization, we deliver tailored solutions for every property.

OTIS Schindler



Services



Sun Rays

Villa Construction

Create your dream home with bespoke villa construction by Master Heat. We deliver exceptional craftsmanship, tailored designs, and eco-friendly solutions that bring your vision to life.



SeaRenity



Amara

Villa Refurbishment

Master Heat transforms villas into modern, functional, and elegant spaces, delivering tailored refurbishments that enhance value while preserving character.



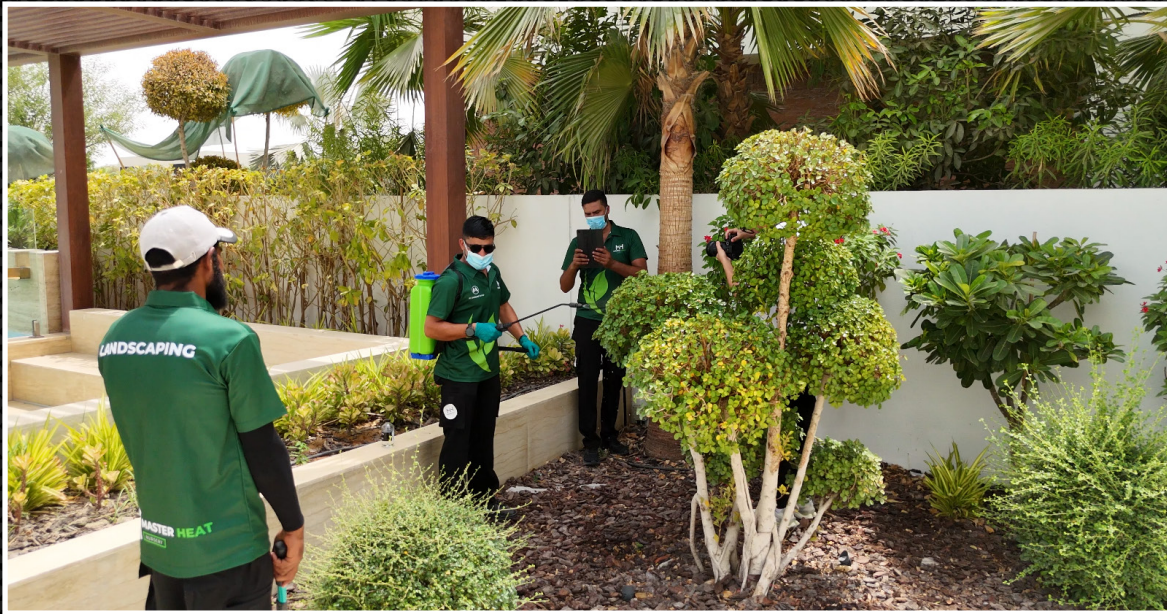
Azalea



Serene



Services



Landscaping

Master Heat transforms outdoor spaces with sustainable landscaping, from design to maintenance with precision and care.

What We Offer

- Grass cutting, hedge trimming, and pruning.
- Tree planting, removal, and seasonal care.
- Weed control, soil treatment, and fertilization.
- Irrigation system installation and maintenance.

Nursery Services

Master Heat Nursery turns green dreams into reality, offering expert plant selection and garden planning for vibrant, sustainable landscapes.

What We Offer

- Planting, pruning & seasonal plant care.
- Tree planting, removal & maintenance
- Weed control, soil health & fertilization
- Irrigation systems: install & upkeep
- Seasonal flowers & garden styling



Services



Security Services

Master Heat offers tailored security with expert staff and advanced technology to protect people and property.

What We Offer

- On-site security for all property types
- Event security management
- CCTV & access control installation
- Risk assessment & crisis management
- Screening, searching & crowd control.

Cleaning Services

Master Heat ensures spotless and hygienic environments with eco-friendly cleaning solutions for residential, commercial, and industrial properties.

What We Offer

- Daily & periodic cleaning
- Deep cleaning for homes, offices, industries
- Post-construction cleanup
- Specialized cleaning for high-traffic/sensitive areas
- Residential & commercial window cleaning



Services



MAN POWER

Master Heat provides reliable manpower solutions, offering skilled professionals to meet the diverse needs of residential, commercial, and industrial clients.

What We Offer

- On-site security staff
- Cleaning & maintenance personnel
- Drivers & chauffeurs
- Event stewards & crowd management professionals

CCTV/ GATE BARRIER

Master Heat delivers advanced CCTV and gate barrier solutions for seamless security and accessibility, tailored to residential, commercial, and industrial properties.

What We Offer

- CCTV installation & maintenance
- Gate barrier setup & servicing
- Access control systems
- Real-time monitoring & support
- System upgrades & retrofits



FITOUT PROJECTS

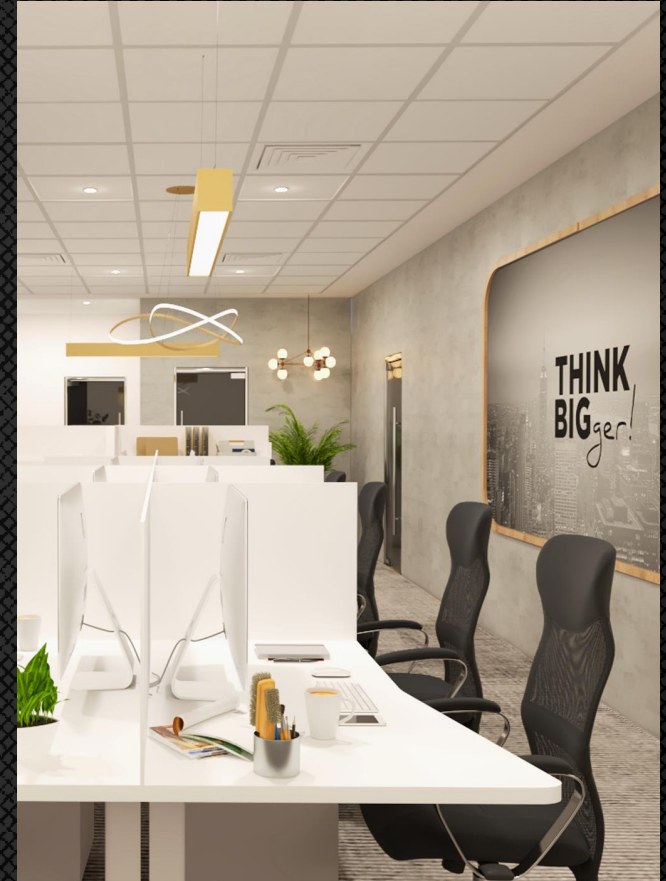
Featured Projects



Reception



Board Room



Workstation Area

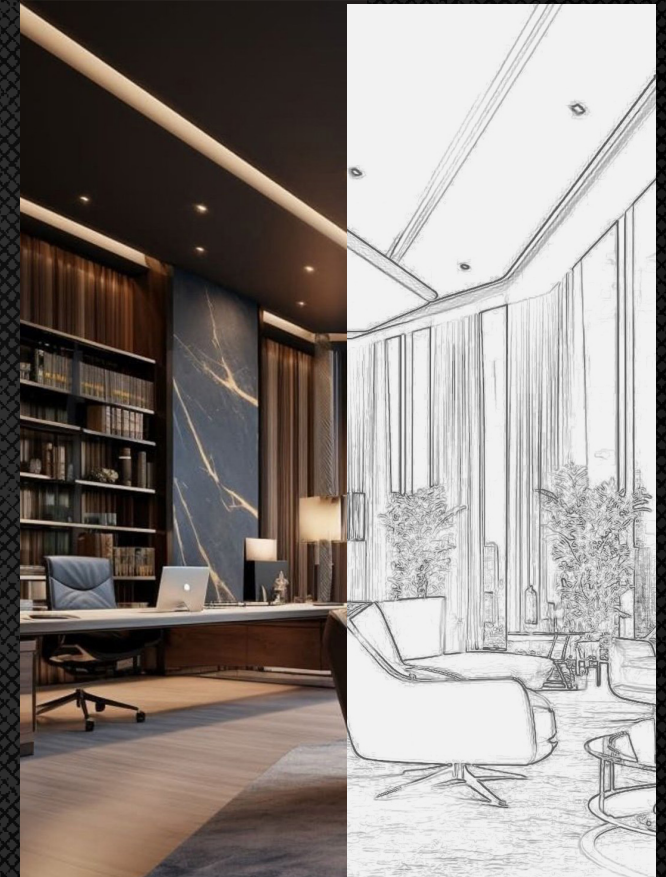
Featured Projects



Chairmans Room



Manager Cabin



Luxury Office

PROJECT LIST

Lake Side	IMPZ
Executive Heights	Tecom
Green Park A	JVT
Madison Residences	Al Barari
The Crescent	IMPZ
Lago Vista	IMPZ
Damac Heights	Marina
The Waves	Marina
Smart Heights	Tecom
Arjan Buildings Park A	Arjan,Dubailand
Arjan Buildings Park B + Westside	Arjan,Dubailand
Arjan Buildings Shefiled	Arjan,Dubailand
Arjan Buildings Northside	Arjan,Dubailand
Emirates Gardens 2	JVC
Ghalia Tower	JVC
Tower 108	JVC
Tenora	Jebel Ali
Celestia	Jebel Ali
Business Tower	Business Bay
Park Central	Business Bay
Vogue	Business Bay
DH-Horizon	Damac Hills
DH-Jasmin/ G16	Damac Hills
DH-Loreto 3 2 1	Damac Hills
DH-Orchid/ G17	Damac Hills
DH-Panorama	Damac Hills
DH-Promenade 2	Damac Hills
DH-Promenade 3	Damac Hills
DH-Promenade 4	Damac Hills
DH-Promenade 5	Damac Hills
DH-Terrace	Damac Hills
DH-Veduta	Damac Hills
DH-Vista	Damac Hills
DH-Artesia	Damac Hills
DH-Carson	Damac Hills
DH-Golf Vita	Damac Hills
Ocean Heights	Marina
Marina Terrace	Marina
Lake Terrace	JLT
Lake View	JLT
Suburbia	Jebel Ali

Emirates Gardens 1	JVC
Tuscan Residences	JVC
Bays Edge	Business Bay
Capital Bay / Deville Breeze	Business Bay
Executive Bay	Business Bay
Majestine	Business Bay
RBC	Business Bay
Upper Crest	Business Bay
XL Tower	Business Bay
Canal Views / Water Edge	Business Bay
CourJardin/ Cosmopolitan	Business Bay
Damac Paramount	Business Bay
Distinction	Business Bay
DMS/Signature	Business Bay
Prive	Business Bay
Merano	Business Bay
PTHR Paramount Residence	Business Bay
Vidris Building - ABCD	Damac Akoya
Akoya - Odora	Damac Akoya
DH-2Claret - A	Damac Akoya
DH-2Sanctuary - G1	Damac Akoya
DH-2Juniper - B	Damac Akoya
DH-2Pacifica - G2	Damac Akoya
DH-2Amazonia - Based	Damac Akoya
DH-2Amazonia - P1	Damac Akoya
Akoya Oxygen-Master Community	Damac Akoya
DH-2Coursetia - E	Damac Akoya
Akoya - Victoria	Damac Akoya
DH-2Zinnia - K2	Damac Akoya
DH-2Amargo	Damac Akoya
Zada Tower	Business Bay
Vera	Business Bay
Reva	Business Bay
Damac Hills Master Community	Damac Hills
DHMC-Brookfield	Damac Hills
DHMC-Piccadilly Green	Damac Hills
DHMC-Queens Meadow	Damac Hills
DHMC-Silver Springs	Damac Hills
DHMC-Trump estate	Damac Hills
Aykon City Towers	Business Bay

Quality Certificate

ISO CERTIFICATE

CALLIDS GLOBAL **CERTIFICATE OF REGISTRATION** **MASTER HEAT**

This is to certify that the Management System of **Master Heat Facility Management L.L.C**
Address: 806, Damac Executive Heights, Tecom, Dubai, United Arab Emirates,
has been assessed and registered by Callids Global as
Certificates as conforming to the requirements of:
ISO 27001: 2022
Information Security Management System

The Information Security Management System is applicable to:
Swimming Pools Maintenance / Landscaping Works / Building Cleaning Services / Documents Destroying
Services / Desalination & Sewage Treatment Plants Operation & Maintenance / Parking Car Washing /
Valet Parking Services / Facilities Management Services / Organic Waste Collecting Services & Hospital-
ity Services.

Certificate No: CQG-28042023-IMS-529
Certificate issue date: 23/05/2023 | Certificate expiry date: 23/05/2028
SVF 1st due before: 23/05/2026 SVF 2nd due before: 23/05/2027

Authorized Representative
Callids Global
PO Box: 28942
ABU DHABI, UAE

Regional Accreditation Office:
The Green, Dover, DE, 19901, United States

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ISO 41001: 2018
Facilities Management System

The Facilities Management System is applicable to:
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ISO 45001: 2018
Occupational Health and Safety Management System

The Occupational Health and Safety Management System is applicable to:
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ISO 31000: 2018
Risk Management System

The Risk Management System is applicable to:
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ISO 9001: 2015
Quality Management System

The Quality Management System is applicable to:
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Certificates as conforming to the requirements of:
ISO 14001: 2015
Environmental Management System

The Environmental Management System is applicable to:
Swimming Pools Maintenance / Landscaping Works / Building Cleaning Services / Documents Destroying
Services / Desalination & Sewage Treatment Plants Operation & Maintenance / Parking Car Washing /
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Certificates as conforming to the requirements of:
ISO 20121: 2012
Event Sustainability Management System

The Event Sustainability Management System is applicable to:
Swimming Pools Maintenance / Landscaping Works / Building Cleaning Services / Documents Destroying
Services / Desalination & Sewage Treatment Plants Operation & Maintenance / Parking Car Washing /
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we strive for the best

 800660

 Office #806, DAMAC Executive Heights
TCOM, Dubai-UAE

 www.masterheat.ae